

AGING AND DISABILITY RESOURCE CENTER (ADRC)

ADRC's offer the general public a single entry point for information and assistance on issues affecting older people, and people with disabilities regardless of their income. These resource centers are welcoming and convenient places for you and your family to get information, advice and access to a wide variety of service options.

THE FOLLOWING SERVICES ARE AVAILABLE AT THE ADRC:

Information and Assistance (I&A): Information and Assistance Specialists serve persons age 18 and older. I&A Specialists are Certified Wisconsin Social Workers who are available to provide accurate and unbiased information related to aging or living with a disability. They can provide information about services, resources, and programs in areas such as disability and long-term care, living arrangements, health, adult protective services, home maintenance and publicly funded programs. *This is a free and confidential service, available during office hours. To access this service please call the ADRC. Walk-ins are also welcome.*

Long-Term Care Options Counseling: Options counseling is an interactive decision-support process where consumers are assisted with evaluating and weighing their long-term care service options. Long-term care services may include: housing options, home care/personal care options, should someone be thinking of possibly moving, vocational options, etc. Anyone in need of assistance with long-term care decisions is able to work with an Options Counselor.

The goal of meeting with an Options Counselor is to help make sure that your long-term care needs are being met and that you are aware of the resources available to you in our area. Options Counselors assist individuals with the ability to pay for their needed services and they also help those who don't have the ability to pay for their needed services apply for publicly funded programs that may be able to help. Information to help you plan your own care and consider how to best spend your personal resources is provided. *This is a free and confidential service, available during office hours. To access this service please call the ADRC. Walk-ins are also welcome.*

Elderly Benefit Specialist: The Elderly Benefit Specialist (EBS) is a trained Paralegal who provides advocacy and assistance to Pierce County residents 60 years and older. The EBS provides information and assistance regarding Social Security, Supplemental Security Income, Medicare, Supplemental Insurance, Medical Assistance and all other public benefits, as well as assistance with grievances and appeals when necessary. There is no fee for Benefit Specialist services. *To arrange an appointment with the Elderly Benefit Specialist, please call the ADRC Monday through Friday, 8:00 a.m. - 5:00p.m.*

Disability Benefit Specialist: The Disability Benefit Specialist (DBS) is a trained Paralegal who provides services to people ages 18-59 with physical disabilities, developmental disabilities, mental illness and substance use disorders. The DBS provides information about public and private benefit programs, such as Supplemental Security Income, including assistance with application and appeal procedures. There is no fee for Disability Benefit Specialist Services. *To arrange an appointment with the Disability Benefit Specialist, please call the ADRC Monday through Friday, 8:00 a.m.- 5:00p.m.*