

# PIERCE COUNTY RESOURCE MANUAL

FOR FAMILIES OF CHILDREN  
WITH EXCEPTIONAL NEEDS

Revised March 2005

**EDITORS' NOTE:**

This Resource Manual provides a listing of current resources for families of children with disabilities. Many of the listings are web pages that can be accessed via computer and Internet service. If you do not own a computer, you are able to access the Internet at any public library. Librarians will assist you, or look up the information for you, if you request it. The Internet is an invaluable resource with a vast wealth of information and we urge all readers to take advantage of it. We cannot begin to include all the information available on the Internet in this manual. We have tried to focus on resources accessible to the western Wisconsin/Pierce County area and to list some of the best websites available. This manual is fashioned after a manual developed by St. Croix county agencies, so we thank them for sharing the format and information with us. We'd appreciate families who use the manual to let us know if you are aware of resources that we have not listed or if there are any changes we should know about.

Pierce County Birth to Three &  
Family Support/Birth to Three Advisory Committee

## **TABLE OF CONTENTS**

### **COUNTY & STATE PROGRAMS**

Page 8

*Pierce County Birth to Three Program*  
*Pierce County Human Services*  
*St. Croix County*  
*St. Croix County Human Services*  
*St. Croix County Birth to Three Program*  
*Dunn County Birth to Three Program*  
*Dunn County Human Services*  
*Polk County Birth to Three Program*  
*Polk County Human Services*  
*Wisconsin Birth to Three Program Website*  
*Wisconsin Department of Health & Family Services*  
*Wisconsin Medicaid Website*

### **FINANCIAL ASSISTANCE PROGRAMS**

Page 9

#### **COUNTY/STATE/FEDERAL**

Page 9

*Medical Assistance*  
*Katie Beckett Program*  
*Badger Care*  
*Community Integration Program*  
*Community Options Program*  
*Pierce County Economic Support*  
*Family Support Program*

*Supplemental Security Income  
West Cap*

PHILANTHROPIC

Page 12

*Big Dads  
Salvation Army*

PIERCE COUNTY PUBLIC HEALTH

Page 12

*Children with Special Health Care Needs  
Dental Program  
Environmental Health  
Families First  
Foot Care Clinics  
Healthy Eating and Active Living Coalition of Pierce County (HEAL)  
HealthCheck  
Healthy Start  
Home Care Program  
Immunization Program  
Injury Prevention / Occupational Health  
Nutrition Services  
Prenatal Care Coordination  
Public Health Assessments  
Reproductive Health Services  
Tobacco Prevention and Cessation Program  
WIC  
Wisconsin Well Woman Program (WWWP)*

ADVOCACY ORGANIZATIONS

Page 15

*ABC for Health  
Association for the Rights of Citizens (ARC)  
Cooperative Educational Service Agency (CESA 11)  
Center for Independent Living Western Wisconsin (CILWW)  
Disability Advocates: Wisconsin Network (DAWN)  
Economic Justice Institute (EJI)  
Family Assistance Center for Education, Training & Support (FACETS)  
Family Voices  
Legislative Hotline  
Ombuds Program  
St. Croix Valley Disability Coalition  
Wisconsin Coalition for Advocacy (WCA)  
Wisconsin Council on Developmental Disabilities (WCDD)  
Wisconsin Statewide Parent-Educator Initiative (WSPEI)*

REGULATORY AGENCIES

Page 18

*Department of Public Instruction (DPI)*  
*Home Health Hotline*  
*Medicaid (M.A.) Ombudsman*  
*Office on Civil Rights*  
*Department of Justice Website*  
*Wisconsin Office of the Commissioner of Insurance*

RESPIRE, CAMPS & RECREATION

Page 20

*Autism Camp*  
*Cabin Campsite Reservation*  
*Camp Courage*  
*Camp Friendship*  
*Camp Wawbeek*  
*Fishing Has No Boundaries*  
*Have A Heart Farm*  
*Moon Beach Camp*  
*Special Olympics*  
*UCP Respiatality Program*  
*Very Special Arts Wisconsin (VSA)*  
*Wisconsin Badger Camp*

INFORMATION & SUPPORT

Page 22

*Allergy Network (Mothers of Asmatics)*  
*Children with Special Health Care Needs*  
*Children's Disabilities Information*  
*Donated Dental Services Program (DDS)*  
*Exceptional Parent Magazine*  
*Family Resource Center*  
*Family Village*  
*Families Working Together*  
*First Step*  
*Maternal & Child Health Hotlines*  
*Medical College of Wisconsin -- Libraries*  
*MUMS – National Parent to Parent Network*  
*Miracle Ear Children's Foundation*  
*National Information Center for Children & Youth With  
 Disabilities (NICHY)*  
*Pacer Center*  
*Premature Baby – Premature Child*  
*Services Hotline for Women, Children & Families*

*Special Families Resource Center*  
*Starkey Hearing Foundation*  
*Wisconsin Child Care Resource and Referral (CCR&R) Network*  
*Wisconsin Lion's Foundation*  
*Wisconsin Knights Templar*  
*Women's Health Hotline*

ASSOCIATIONS FOR SPECIFIC NEEDS/DISABILITIES

Page 25

*Assistive Technology & Assessment Center*  
*American Council of the Blind*  
*Association for the Rights of Citizens (ARC)*  
*Autism Resources Network*  
*Autism Society of Minnesota*  
*Autism Society of Wisconsin*  
*Bureau for the Deaf & Hard of Hearing*  
*Brain Injury Association of Wisconsin*  
*Children's Craniofacial Association*  
*Children with Hyperactivity Attention Deficit Disorder*  
*(CHADD)*  
*Chippewa Valley Autism Society*  
*Cleft Palate Foundation of America*  
*Down Syndrome Association of Wisconsin*  
*Easter Seals Wisconsin*  
*Epilepsy Foundation of Western Wisconsin*  
*Hearing Aids*  
*Hear Now*  
*Library for the Blind & Physically Handicapped*  
*Magic Foundation for Children's Growth*  
*March of Dimes*  
*Miracle Ear*  
*National Association for parents of the Visually Impaired*  
*(NAPVI)*  
*National Down Syndrome Congress*  
*National Down Syndrome Society*  
*Public Service Commission*  
*Spina Bifida Association of Northern Wisconsin*  
*United Cerebral Palsy*  
*Volunteer Braillists & Tapists*  
*Wisconsin Council for the Blind*  
*Wisconsin Family Ties*  
*Wisconsin Technology Initiative (WISTECH)*

MEDICAL SUPPLIERS

Page 30

*Apria Health Care*  
*Complete Mobility Systems*  
*Handicapped Driving Systems Inc.*  
*Home Health Resources*  
*Rehabilitation Designs*  
*Reliant Rehab*  
*Somerset Mobility*  
*Tamarack Habilitation Technologies Inc.*  
*Walgreen's Health Initiatives*

THERAPY SERVICES

Page 31

*Children's Therapy Center*  
*Courage St. Croix*  
*Family Achievement Center*  
*Have-a-Heart Farm*  
*Special Children Center*  
*UW-Eau Claire Communication Disorders Clinic*  
*UW-River Falls Speech & Hearing Clinic*

HOME HEALTH AGENCIES

Page 32

*Aurora Residential Services*  
*Gentiva*  
*Hiawatha Home Care*  
*Indianhead*  
*REM*  
*Spring Valley Home Health*  
*Universal Pediatrics*

EMPLOYMENT/VOCATIONAL SERVICES

Page 33

*Aurora Community Services*  
*Division of Vocational Rehabilitation (DRV)*  
*St. Croix Industries*

HOSPITALS & CLINICS

Page 33

*Children's Health Care of St. Paul*  
*Fairview University Medical Center*  
*Fairview's Center for Autism Spectrum Disorders*  
*Fraser Child & Family Center*  
*Gillette Children's Hospital*  
*Luther Midelfort*  
*Mayo Clinic*  
*Marshfield Clinic*

*Minneapolis Children's Health Care*  
*Northern Wisconsin Center for the Developmentally Disabled*  
*Sacred Heart Hospital*  
*Shriners Hospital Chicago*  
*Shriners Hospital Twin Cities*  
*University of Wisconsin Medical Center*

MISCELLANEOUS

Page 36

*Child Care*  
*Estate Planning for Families with a person with Disabilities*  
*Food Pantries*  
*Head Start*  
*Housing Assistance*  
*Judicare*  
*Life Planning for Persons with Disabilities*  
*Midwest Express Airlines*  
*New Richmond Transport*  
*Northwest Regional Genetics*  
*Turning Point*  
*W-2 Disabilities Hotline*

ANIMAL ASSISTED PROGRAMS

Page 38

Equine  
*Courage Riders*  
*Double K Acres Therapeutic Riding Program*  
*River Valley Riders*

Canine  
*Canine Companions for Independence (CCI)*  
*Hearing & Service Dogs of Minnesota*  
*Helping Paws of Minnesota*  
*Leader Dogs for the Blind*  
*Wags for Independence*

## **COUNTY & STATE PROGRAMS**

### **PIERCE COUNTY:**

<http://www.co.pierce.wi.us/>

This website gives an overview of county services, county news and information, and has links to other county websites.

### **PIERCE COUNTY BIRTH TO THREE PROGRAM:**

(715) 273-6759

P.O. Box 238, 412 W. Kinne St., Ellsworth, WI 54011

Sara Sabelko, Coordinator

This program serves children with special needs, delays in development or atypical development from birth until their third birthdays. Services may include service coordination, teacher visits, occupational, physical or speech therapy.

### **PIERCE COUNTY DEPARTMENT OF HUMAN SERVICES:**

(715) 273-3531

P.O. Box 670, 412 Kinne St., Ellsworth, WI 54011

### **ST. CROIX COUNTY HUMAN SERVICES:**

(715) 246-6991

1445 N. Fourth St., New Richmond, WI 54017

### **ST. CROIX COUNTY BIRTH TO THREE PROGRAM:**

(715) 246-8250

1445 N. Fourth St., New Richmond, WI 54017

Norma Vrieze, Director

### **DUNN COUNTY BIRTH TO THREE PROGRAM:**

(715) 232-1116

P.O. Box 470, 808 Main ST., Menomonie, WI 54751

Cindy Schlosser, Director

### **DUNN COUNTY DEPARTMENT OF HUMAN SERVICES:**

(715) 232-1116

P.O. Box 470, 808 Main ST., Menomonie, WI 54751

**POLK COUNTY BIRTH TO THREE PROGRAM:**

(715) 485-8581

Polk County Office Bldg., 300 Polk Plaza, Suite 10, Balsam Lake, WI 54810

Deb Kravik, Coordinator

**POLK COUNTY HUMAN SERVICES:**

(715) 485-8400

300 Polk County Plaza, Suite 110, Balsam Lake, WI 54810

**WISCONSIN BIRTH TO THREE PROGRAM WEBSITE:**

[www.dhfs.state.wi.us/bdds/b3dir/index](http://www.dhfs.state.wi.us/bdds/b3dir/index)

**WISCONSIN DEPARTMENT OF HEALTH & FAMILY SERVICES:**

(608) 266-8276

Division of Supportive Living, Bureau of Developmental Disabilities

1 W. Wilson St., P.O. Box 7851

[www.dhfs.state.wi.us](http://www.dhfs.state.wi.us)

Website has an overview of the department with information on disabilities, health care benefits, infants' and children's services, long term care and public health.

**WISCONSIN MEDICAID WEBSITE:**

[www.dhfs.state.wi.us/Medicaid](http://www.dhfs.state.wi.us/Medicaid)

Information about Wisconsin's Medicaid programs. Links to related sites.

## **FINANCIAL ASSISTANCE PROGRAMS**

### **COUNTY / STATE / FEDERAL PROGRAMS:**

**MEDICAL ASSISTANCE:**

There are several ways to access Medical Assistance, which provides for medical care from certified Wisconsin Medical Assistance providers. Call you local county economic support unit to determine if you are eligible. Pierce County – (715) 273-6788

**KATIE BECKETT PROGRAM:**

(715) 736-0514 or CESA #11 (800) 352-6283

Barb Sperling, Katie Beckett Coordinator

931 Yorkshire Avenue, Rice Lake, WI 54868

[barbs@cesa11.k12.wi.us](mailto:barbs@cesa11.k12.wi.us)

This is a Medical Assistance Program for children with severe disabilities or medical needs. Parents' income is NOT considered for eligibility. Provides an

M.A. card for medical care. Also pays for home health care if needed, durable medical equipment including communication devices, and diapers for children over the age of 4 who are incontinent.

**BADGER CARE:**

Pierce County Economic Support – (715) 273-6788

Provides health insurance for uninsured working families. Eligibility requirements include income within the guideline limits, a child under the age of 19 living with you, and you must not be covered by health insurance. If income is over 150% of the federal poverty level, you will have a monthly premium that is no more than 3% of your family income. If your income is less than 150% of federal poverty level, there is no premium.

**COMMUNITY INTEGRATION PROGRAM (CIP):**

(715) 273-6766

Pierce County Long Term Support

A community based Medicaid Waiver program for people with severe developmental or physical disabilities who are relocated or diverted from entering a state center or nursing home. Provides funds for community-based supports and services that the individual will need to live at home. Examples include Personal Care, Respite Care, Adaptive Aids, Supported Employment, Supportive Home Care, Home Modifications and Case Management. CIP has a waiting list for services.

**COMMUNITY OPTIONS PROGRAM (COP):**

(715) 273-6766

Pierce County Long Term Support

COP is a funding source similar to CIP. This is often used as a funding of last resort. COP has a waiting list also.

**PIERCE COUNTY ECONOMIC SUPPORT:**

(715) 273-6788

This county unit administers W2 (Wisconsin Works), Medical Assistance, Healthy Start, Badger Care, Food Stamps, Low Income Home Energy Assistance Program (LIHEAP), and Judicare.

**FAMILY SUPPORT PROGRAM:**

(715) 246-8250

FSP is a funding program for families who have a child with a severe disability under the age of 21 who is living at home. There is no income limit for families though there may be a cost share. The program provides up to \$3,000/year in flexible funding for services or goods that cannot be purchased through other sources. Examples include child care, specialized equipment, recreation,

transportation, parent courses or workshops, home modifications, therapies or dental or medical care not covered by other funding, vehicle modifications, homemaker services, or other things that help meet the family's needs. There is a waiting list for Family Support.

**SUPPLEMENTAL SECURITY INCOME (SSI):**

(800) 772-1213 and (715) 836-6645

*SSI (payment information)* 1-800-675-0249

*SSI (Medicaid)* 1-800-888-7989

*Caretaker Supplement* 1-800-675-0249

Application/Appeal Assistance

*Casper Vocational* 1-800-822-8814

*Hauck Disability* 1-800-786-1002

Social Security Administration

4120 Oakwood Hills Parkway, Eau Claire, WI 54701-7751

SSI benefits are payable to children with disabilities *under* the age of 18 who have limited income or resources and who come from homes with limited income and resources; or whose parent(s) receive Social Security benefits.

SSI benefits are payable to people with disabilities *over* the age of 18 who have limited income and resources.

**WEST CAP:**

(800) 606-9227

P.O. Box 308, Glenwood City, WI 54013

West Cap's main office is in Glenwood City. Funded by the U.S. Department of Health & Human Services, it administers several programs that follow Federal Poverty Level guidelines. Serves surrounding counties. Its mission is to help people of low or moderate income gain and maintain self-sufficiency.

Rent Assistance can help families with the first month's rent and security deposit. Funds are administered on a first-come first-served basis with priority given to victims of domestic abuse.

Weatherization Program helps with weatherizing homes.

Jumpstart Program helps with the purchase of reliable vehicles.

Jobs & Business Program provides assistance for people wanting to start their own businesses.

**PHILANTHROPIC ORGANIZATIONS:**

**BIG DADS:**

(651) 439-5182

Robert Johnson, 201 N. Martha, Stillwater, MN 55082

Will grant up to \$500 for families of children with cerebral palsy for items such as equipment and accessibility.

**SALVATION ARMY:**

(715) 246-3260

The Salvation Army provides assistance for people in crisis. It can write vouchers for food, lodging, medical care, transportation or other short-term emergency needs. It also maintains 2 transitional houses in St. Croix County that provide temporary shelter for displaced families.

**PIERCE COUNTY PUBLIC HEALTH**

715-273-6755

Website: [http://www.co.pierce.wi.us/public\\_health/ph\\_main.htm](http://www.co.pierce.wi.us/public_health/ph_main.htm)

**CHILDREN WITH SPECIAL HEALTH CARE NEEDS:**

Children With Special Health Care Needs (CSHCN) serves families with children (birth to 21 years old) who have special health care needs. These special needs include children with chronic health conditions and developmental, physical or emotional/behavioral disabilities. CSHCN will help coordinate health care services and act as an advocate on your behalf.

**DENTAL PROGRAM:**

The Pierce and St. Croix Health Departments participate in the Seal a Smile Coalition, which promotes the provision of dental sealants to all children who need them. Dental sealants are thin plastic coatings painted on the chewing surfaces of the back teeth. Sealants prevent decay for 7-10 years saving future costs and pain associated with cavities. WestCap, school nurses, dentists and hygienists donate their talents and resources to provide area children with this service. Pierce County Health Department also operates a dental clinic two times per month for children (under the age of 18) who meet income requirements or have Wisconsin Medical Assistance. This clinic provides dental health screening, cleanings, fluoride varnish, and sealants.

**ENVIRONMENTAL HEALTH:**

Well water testing, radon protection, lead poisoning prevention, rabies control, preventing dog bites, mold, A Healthy Home, West Nile virus, inspection and licensing, indoor air quality, nuisance complaints.

**FAMILIES FIRST:**

Families First is a parenting education and support program offered to first time parents in Pierce County. A Public Health Nurse is available to provide information on: breast feeding, formula feeding, nutritional needs of the infant,

infant brain development, growth and development expectations, immunization recommendations, infant safety issues, and nurturing and bonding with your baby.

**FOOT CARE CLINICS:**

People who are disabled due to poor vision and/or physical limitations are eligible to participate in this service which provides assessment of circulation and skin integrity, a warm water soak, nail trim, and lotion massage.

**THE HEALTHY EATING AND ACTIVE LIVING COALITION OF PIERCE COUNTY (HEAL):**

To promote healthy living across the lifespan through good nutrition and physical activity by educating and providing information on resources to the residents of Pierce County.

**HEALTHCHECK:**

Preventive health check-up program for anyone under the age of 21 who has a valid Wisconsin Medicaid card. A HealthCheck does head to toe physical exam, immunizations, lab tests, eye exam, growth and development check, hearing check, mouth exam, nutrition check, health information, other checks you need, special teen-age health education, and teen pregnancy services.

**HEALTHY START:**

Healthy Start is a subprogram under the Wisconsin Medicaid Program. Healthy Start pays for medical care for pregnant women, babies, and children under 19 years of age. It covers most babies until they are one year of age, even if the family's income increases. Families with health insurance may apply. Pregnant women are able to apply for Medical Assistance (MA) through the Healthy Start Program. Public Health staff can complete applications for Presumptive Eligibility status that enables pregnant women to receive prenatal medical care as early in their pregnancy as possible.

**HOME CARE PROGRAM:**

The goals of the Department's Home Care Program are to provide quality services, preserve the health and safety of County residents and promote client independence with their health care needs; all in the comfort of their own homes. The nature of practice is general, yet comprehensive health care, provided to citizens of all ages.

**IMMUNIZATION PROGRAM:**

The Public Health Department offers vaccines at six immunization clinics, schools, University of Wisconsin-River Falls, and some area businesses.

Childhood vaccines as well as adult boosters and flu shots are offered (depending on availability).

**INJURY PREVENTION / OCCUPATIONAL HEALTH:**

The Pierce County Public Health Department offers free inspections of carseats and booster seats by a Child Passenger Safety Technician. The technician can assess the safety of the seat and instruct parents on the proper installation of the seat as well as the proper way to strap a child in.

**NUTRITION SERVICES:**

The Public Health Department employs a Registered Dietitian and a Nutritionist to serve the public's nutrition needs. The nutrition staff is available for individual diet analyses, nutrition counseling for specialized diets, infant and child feeding breastfeeding information, and group presentations on nutrition topics.

**PRENATAL CARE COORDINATION:**

Prenatal Care Coordination helps pregnant women in Pierce County get the support and services they need to have a healthy baby.

**PUBLIC HEALTH ASSESSMENTS:**

Public Health Nurses are available for intake in the Ellsworth, Plum City, and Elmwood offices during open office hours. During these intake times individuals can schedule appointments to receive blood pressure checks, immunizations, well child checks, pregnancy tests, mantoux tests, and other health assessments as needed.

**REPRODUCTIVE HEALTH SERVICES:**

The Reproductive Health Program operates its main office in the Ingram Center in River Falls but offers the full range of services throughout Pierce County. Nurse Practitioners and Public Health Nurses provide health screenings, health education, birth control services, pregnancy tests, and sexually transmitted disease testing.

**TOBACCO PREVENTION AND CESSATION PROGRAM:**

The Pierce County Public Health Department is an active participant in the Pierce/St. Croix Tobacco Free Coalition. The mission of the coalition is to prevent, reduce, and eliminate the use of tobacco products in Pierce and St. Croix counties.

**WIC (WOMEN, INFANTS AND CHILDREN NUTRITION PROGRAM):**

Provides nutrition education, food drafts, and health screening for pregnant and breast-feeding women, and their infants and children under 5 years.

**WISCONSIN WELL WOMAN PROGRAM (WWWP):**

WWWP provides free health checkups for women who are uninsured or underinsured and between the ages of 35-64. This program provides breast exams by a doctor or nurse, mammogram, pap test and pelvic exam, other tests to diagnose problems in the breast or cervix.

## **ADVOCACY ORGANIZATIONS**

**ABC FOR HEALTH:**

(608) 261-6939

152 W. Johnson St., Suite 206

Madison, WI 53703-2213

[www.abcforhealth.org](http://www.abcforhealth.org)

This is a non-profit public interest law firm that offers information and problem solving for families having difficulty paying for, or obtaining health care or insurance. It offers advocacy and counseling involving complaints against insurance companies, HMOs, or Medical Assistance. Legal services are provided on a sliding fee scale.

**ASSOCIATION FOR THE RIGHTS OF CITIZENS (ARC):**

(715) 834-7204

Eau Claire Chapter – 513 S. Barstow, Eau Claire, WI 54701

<http://thearc.org/>

National organization for people with developmental disabilities and their families. It began in order to change public perception of people with developmental disabilities, to educate parents about the potential of their children, and to procure services for people with DD. It is a non-profit organization devoted to advocacy.

**COOPERATIVE EDUCATIONAL SERVICE AGENCY (CESA 11):**

(715) 986-2020

CESA is a resource agency for parents and school districts. It offers workshops for parents on special education topics, and has an Assistive Technology specialist who provides information to parents and will provide assessment, training and a lending library for school districts. CESA also has a Parent Liaison Program that helps parents build relationships with their school districts and provides information on special education. The liaison may sit in on IEP meetings to act as

a mediator or support person. They are not advocates but can refer parents to advocates.

**CENTER FOR INDEPENDENT LIVING WESTERN WISCONSIN (CILWW):**

(715) 233-1070 or (800) 228-3287

2920 Schneider Avenue East, Menomonie, WI 54751

CILWW is a nonprofit community based organization that provides services for people with disabilities. Services include advocacy, information & referral, a peer training program, independent living skills evaluation and training, information and technical assistance on accessibility, and is a lending source for adaptive equipment.

**DISABILITY ADVOCATES: WISCONSIN NETWORK (DAWN):**

[www.wcdd.org/dawn/index.cfm](http://www.wcdd.org/dawn/index.cfm)

This is an online network that provides information about advocacy as well as topics of interest to parents of children with special health care needs. The email alert system informs subscribers about issues that require action from advocates.

**ECONOMIC JUSTICE INSTITUTE (EJI):**

(608) 262-9143

975 Bascom Mall, Madison, WI 53706

[ejilaw@law.wisc.edu](mailto:ejilaw@law.wisc.edu)

EJI is a public interest law firm whose mission is to provide legal services to the disadvantaged and un-represented. It provides information and referral for health care, consumer and family law and also publishes books/pamphlets on legal issues.

**FAMILY ASSISTANCE CENTER FOR EDUCATION, TRAINING & SUPPORT (FACETS):**

(877) 374-4677

2714 N Dr. Martin Luther King Drive, Milwaukee, WI 53212

[www.wifacets.org](http://www.wifacets.org)

Facets helps families advocate for their children in the educational system. Provides workshops for parents on special education and advocacy, free one to one assistance to parents and professionals on developing IEPs, and assistance and support in mediation. Services are free of charge. An on-line chat room is also being developed.

**FAMILY VOICES:**

Box 769, Algodones, NM 87001

A national coalition of families, friends, caregivers and professionals involved with children with special health care needs. This group is concerned with health

care reform and helps to shape public policy at local, state and national levels on issues affecting the health care of children with special needs.

**LEGISLATIVE HOTLINE:**

(800) 362-9472

<http://www.legis.state.wi.us/>

Toll free number to contact your legislators. Legislators can be effective advocates for their constituents with disabilities.

**OMBUDS PROGRAM:**

1-800-760-0001

Problem solving, advocacy for Medicaid-HMO enrollees

**ST CROIX VALLEY DISABILITY COALITION:**

(877) 595-7283

<http://www.pressenter.com/~scdc/>

This is a local group. The Coalition's mission is to help communities become more aware of the needs of people who are differently-abled. The Web page has news and alerts on issues that impact people with disabilities and their families. The Coalition sponsors workshops, training, recreational programs, provides resource materials, conducts many advocacy activities, and offers youth activities including Arts for All and adaptive art equipment. This group meets monthly.

**WISCONSIN COALITION FOR ADVOCACY:**

(800) 928-8778

[www.w-c-a.org](http://www.w-c-a.org)

WCA is a private, non-profit agency, independent of state government and direct service providers. It provides information, assistance and advice for individuals with disabilities and their families to protect their rights and their access to services. Staff includes advocates as well as attorneys. Consultants will do evaluations, including independent educational evaluations. WCA can provide representation for mediation or due process hearings and other legal proceedings.

**WISCONSIN COUNCIL ON DEVELOPMENTAL DISABILITIES  
(WCDD):**

(608) 266-7826

P.O. Box 7851, Madison, WI 53707-7851

[www.wcdd.org](http://www.wcdd.org)

An agency that was set up to plan for the state's response to the needs of people with developmental disabilities and to advocate for services. Its mission is to ensure that people with disabilities have the basic rights of citizenship, including the rights to self-determination and inclusion in their communities. Members are appointed by the Governor and 50% of the members must be people with

developmental disabilities or their parents, guardians or immediate relatives. WCDD publishes a newsletter and other helpful publications.

**WISCONSIN SPECIAL EDUCATION ALLIANCE:**

(608) 745-5880

P.O. Box 557, Portage, WI 53901

Donna Hedrich, Consultant

[www.spedalliance.com](http://www.spedalliance.com)

The website provides information and links on special education advocacy.

Donna will provide telephone consultation for a fee.

**WISCONSIN SPECIAL EDUCATION MEDIATION SYSTEM (WSEMS):**

(888) 298-3857

Center for Dispute Resolution, P.O. Box 1881, Milwaukee, WI 53201-1881

[www.marquette.edu/wsems/](http://www.marquette.edu/wsems/)

WSEMS is a contract agency for Department of Public Instruction to help parents and school districts resolve disputes about special education. WSEMS is a neutral party and does not provide enforcement. Both parties must agree to a resolution. Mediation is another option for parents and schools and can be occurring at the same time that a Due Process Hearing is pending. WSEMS provides case intake, screening and referral, trains mediators, and provides technical support.

**WISCONSIN STATEWIDE PARENT-EDUCATOR INITIATIVE (WSPEI):**

<http://www.cesa7.k12.us/rsn/wspei/help.htm>

WSPEI provides information and in-services to parents and educators on IEPs and school policies, conducts trainings and workshops, has a library of resources and can provide referrals to other resources. Also assists parents one on one in preparing for an IEP.

## **REGULATORY AGENCIES**

**DEPARTMENT OF PUBLIC INSTRUCTION (DPI):**

(800) 441-4563

P.O. Box 7841, Madison, WI 53707-7841

[www.dpi.state.wi.us/dpi/dlsea/een](http://www.dpi.state.wi.us/dpi/dlsea/een)

This state agency regulates schools, enforces special education laws, and handles parent complaints. Provides consultation on educational issues.

**DPI EAU CLAIRE:**

(715) 836-3171

204 East Grand Avenue, Eau Claire, WI 54701

**HOME HEALTH HOTLINE:**

(800) 642-6552

The Home Health Hotline gives information about home health agencies, their certification and results of state inspections, and confirmed complaints about providers. Also investigates complaints about providers.

**MEDICAID (M.A.) OMBUDSMAN:**

(800) 760-0001

Assistance with appeals, complaints, billing problems for M.A. recipients.

**OFFICE ON CIVIL RIGHTS:**

(312) 886-3456

Region V, U.S. Dept. of Education  
401 South State St., Room 700C, 05-4010  
Chicago, IL 60605-1202

The mission of this federal agency is to ensure equal access to education. It helps investigate and resolve complaints of discrimination in programs that receive federal financial assistance from the Department of Education, including elementary and secondary schools, colleges and universities and vocational schools and programs. It also conducts compliance reviews. The statutes enforced include the 1964 Civil Rights Act; Section 504 of the Rehabilitation Act of 1973; and the Americans with Disabilities Act of 1990.

**A GUIDE TO DISABILITY RIGHTS LAWS**

[www.usdoj.gov/crt/ada/cguide.htm](http://www.usdoj.gov/crt/ada/cguide.htm)

Website maintained by the U.S. Dept. of Justice, Civil Rights Division. Has a description of the major laws related to Disability Rights including ADA, IDEA, Rehabilitation Act, Voter Registration Act, Fair Housing Act, Telecommunications Act, etc.

**WISCONSIN OFFICE OF THE COMMISSIONER OF INSURANCE:**

(608) 267-9336 or (800) 236-8517

P.O. Box 7873, Madison, WI 53707

[http://badger.state.wi.us/agencies/oci/oci\\_home.htm](http://badger.state.wi.us/agencies/oci/oci_home.htm)

Helps people with any type of problem with insurance companies, including HMOs which come under Wisconsin's jurisdiction. If you feel your insurance company has wrongly denied a claim, you may file a complaint with this office. They will make an inquiry and may take action against the insurance company or advise you.

## **RESPITE, CAMPS & RECREATION**

### **AUTISM CAMP:**

(651) 647-1083

Autism Society of Minnesota

2380 Wycliff St., Suite 102, St. Paul, MN, 55114

**Camp Discovery/Courage North** (Lake George, Minnesota) is for children and young adults who have high functioning autism/Asperger syndrome.

**Camp Hand in Hand** is at Onamia, Minnesota and has sessions for children with autism/PDD. Sessions are for ages 5-12 and 13-22.

### **CABIN CAMPSITE RESERVATION – MIRROR LAKE STATE PARK:**

(608) 254-2333

Therapeutic campsite for people with disabilities and their families and friends.

### **CAMP COURAGE:**

(612) 520-0520

Courage Day Camps are for children ages 5-14, who have physical disabilities, or speech, vision, hearing or neurological impairments. Camps run for 2 weeks, Monday through Friday. Courage Residential (overnight) Camps are at Maple Lake, Minnesota or Courage North near Lake George. Courage Camps do not serve children with developmental disabilities, severe seizure disorders, or emotional disturbances.

### **CAMP FRIENDSHIP:**

(952) 852-0101 or (800) 450-8376

10509 108<sup>th</sup> St. NW, Annandale, MN 55302

[www.friendshipventures.org](http://www.friendshipventures.org)

Friendship Ventures offers camping, respite and travel programs for people with developmental disabilities ages 5 through adult. Residential camps are located in Eden Prairie and Annandale, Minnesota. A low staff-camper ratio is strived for and the camp is staffed with nurses and able to handle some medical cares. Special interest camps such as canoeing, fishing, arts & crafts are also offered.

### **CAMP WAWBEEK:**

(800) 422-2324

Easter Seals Wisconsin

101 Nob Hill Rd., Suite 301, Madison, WI 53713

[www.eastersealswisconsin.com](http://www.eastersealswisconsin.com)

Camp Wawbeek is an Easter Seals camp at Wisconsin Dells for children and adults with physical disabilities, ages 7 through adult.

**FISHING HAS NO BOUNDARIES – NATIONAL:**

(800) 243-3462

P.O. Box 175, Hayward, WI 54843

Non-profit organization whose purpose is to bring the sport of fishing to people with disabilities and provide information on adaptive aids for the disabled angler. Hosts an annual fishing event.

**HAVE A HEART FARM:**

(715) 425-7754

W10356 HWY 29, River Falls, WI 54022

Have a Heart Farm offers a day care, respite care including weekend care, summer activity groups for kids with developmental disabilities and medical assistance personal care services.

**MOON BEACH CAMP – UNITED CHURCH CAMPS:**

(715) 479-8255

St. Germain, Wisconsin

Operates family camps with accessible cabins. Also rents cabins for groups, family reunions, etc. Beautiful camp in the north woods on the shore of Moon Lake.

**SPECIAL OLYMPICS – ST. CROIX VALLEY LUMBERJACKS:**

(651) 351-8459

Stillwater, Minnesota

Special Olympics offers a year round program of sports and athletic competition for individuals with developmental disabilities ages 6 through adult. Activities include bowling, alpine skiing, basketball and aquatics.

**UCP RESPITALITY PROGRAM:****UCP of West Central Wisconsin**

(715) 832-1782

206 Water St., Eau Claire, WI 54703

Barb Thiel, Coordinator

Respitality offers parents and caregiver of children and adults with special needs a break. Once/year parents and caregivers can enjoy a motel room for one night, meals and entertainment donated by local businesses. This program does not provide respite care. Families must find their own providers.

**VSA ARTS OF WISCONSIN:**

(608) 241-2131, Menomonie chapter: (715) 235-3140

4785 Hayes Rd., Madison, WI 53704

Provides programs in dance, drama, writing, music and visual art for children and adults with disabilities.

**WISCONSIN BADGER CAMP:**

(608) 348-9689

P.O. Box 723, Platteville, WI 53818

[www.badgercamp.com](http://www.badgercamp.com)

Operates therapeutic camps for adults and children over 3 years of age with developmental disabilities.

## **INFORMATION & SUPPORT**

**ALLERGY NETWORK (MOTHERS OF ASTHMATICS):**

1-800-878-4403

Peak flow meters and nebulizer accessories at reduced cost.

**CHILDREN WITH SPECIAL HEALTH CARE NEEDS:**

(715) 726-7900 or (800) 400-FORU

Chippewa County Dept. of Public Health

711 N. Bridge St., Rm 222, Chippewa Falls, WI 54729

Wynne Cook, Coordinator for Western Region

Janet Cleary, Pierce County

[www.mch-hotlines.org](http://www.mch-hotlines.org)

Information & assistance, parent to parent support and service coordination.

**CHILDREN'S DISABILITIES INFORMATION:**

[www.childrendisabilities.info](http://www.childrendisabilities.info)

A Parent Support Site for Parents of Children with Disabilities and Special Needs.

**DONATED DENTAL SERVICES PROGRAM (DDS):**

1-888-338-6852

Dental services for needy, disabled, and/or elderly individuals.

**EXCEPTIONAL PARENT MAGAZINE:**

(877) 372-7368

[www.eparent.com](http://www.eparent.com)

This monthly magazine is dedicated to providing information and support for the special needs community. Covers a wide range of topics from medical to educational to legal.

**FAMILY RESOURCE CENTER:**

(715) 684-4440

857 Main St., Baldwin, WI 54002

An independent non-profit organization that has programs designed for St. Croix County families with children under six years of age. Offers play groups, parent education, family fun activities, home visits, and a resource library.

**FAMILY VILLAGE:**

[www.familyvillage.wisc.edu](http://www.familyvillage.wisc.edu)

This is a website that has a wealth of information and other links to topics of interest for people with disabilities and their families. Resources on specific diagnoses, technology, recreation, religion, health issues, and many other subjects.

**FAMILIES WORKING TOGETHER:**

<http://i.webring.com/hub?ring=fwt4c>

Family Support for Parents Who Have Children with Autism. A website with resources, information, support, a bulletin board, links, etc.

**FIRST STEP:**

(800) 642-7837

[www.mch-hotlines.org](http://www.mch-hotlines.org)

Statewide information and referral service dedicated to helping families and professionals find resources for children birth to 21 years old with special needs. Hotline is available 24 hours/day, 7 days/week. First Step also publishes a statewide directory of services for children with special needs.

**MATERNAL & CHILD HEALTH HOTLINE:**

(800) 722-2295

**MEDICAL COLLEGE OF WISCONSIN – LIBRARIES:**

(414) 456-8302

P.O. Box 26509, Milwaukee, WI 53226

Provides databases on-line and will do computer database searches in the areas of health, medical and nursing information (for a fee). Call for information.

**MIRACLE EAR CHILDREN'S FOUNDATION:**

1-800-234-5422

Hearing aids for school-age children

**MUMS – NATIONAL PARENT TO PARENT NETWORK:**

(920) 336-5333

Julie Gordon, Executive Director

150 Custer Court, Green Bay, WI 54301-1243

[www.netnet.net/mums](http://www.netnet.net/mums)

MUMS provides a parent matching network as well as a very informative newsletter. Julie is the parent of a daughter with special needs.

**NATIONAL INFORMATION CENTER FOR CHILDREN AND YOUTH WITH DISABILITIES (NICHCY):**

(800) 695-0285

[www.nichcy.org](http://www.nichcy.org)

Provides information on disability-related topics regarding children from birth to age 21. Website has a comprehensive list of state resources.

**PACER CENTER:**

(952) 838-9000

[www.pacer.org/index.htm](http://www.pacer.org/index.htm)

Dedicated to improving the quality of life for individuals with disabilities. Provides excellent information on advocacy, technology and other topics. Publishes a newsletter.

**PREMATURE BABY – PREMATURE CHILD:**

[www.prematurity.org](http://www.prematurity.org)

A website offering support for parents of premature babies. Has articles, information, a forum, advocacy, books, research, shopping, mailing list, email support and other links.

**SERVICES HOTLINE FOR WOMEN, CHILDREN & FAMILIES:**

(877) 855-7296

**STARKEY HEARING FOUNDATION:**

1-800-328-8602

Hearing aids

**WISCONSIN CHILD CARE RESOURCE AND REFERRAL (CCR&R) NETWORK:**

1-888-713-KIDS (5437)

A statewide organization of community-based child care resources and referral agencies including information about inclusive child care for children with special needs.

**WISCONSIN KNIGHTS TEMPLE:**

1-800-242-2307

Hearing aids

**WISCONSIN LION'S FOUNDATION:**

1-877-463-6953

Hearing aids

**WOMEN'S HEALTH HOTLINE:**

(800) 218-8408

**ASSOCIATIONS FOR SPECIFIC NEEDS /  
DISABILITIES****AMERICAN COUNCIL OF THE BLIND:**

(800) 424-8666

WISCONSIN COUNCIL OF THE BLIND: (800) 783-5213

1155 15<sup>th</sup> St. N.W. Suite 720, Washington, D.C. 2005

This agency is dedicated to legislative and educational advocacy. They also host state and national conventions, provide scholarships, and publish a Braille newsletter.

**ARC (ASSOCIATION FOR THE RIGHTS OF CITIZENS):**

Madison – (608) 251-9272

Eau Claire Chapter – 513 S. Barstow, Eau Claire, WI 54701 – (715) 834-7204

Dunn County Chapter – 390 Red Cedar St. Suite G, Menomonie, WI 54751, (715) 235-7373

<http://thearc.org/>

National organization for people with developmental disabilities and their families. It began in order to change public perception of people with developmental disabilities, to educate parents about the potential of their children, and to procure services for people with DD. It is a non-profit organization devoted to advocacy.

**ASSISTIVE TECHNOLOGY AND ASSESSMENT CENTER:**

(800) 228-5457

UW – Stout – Menomonie, WI 54751

Provides assistive technology and vocational assessment services. Stout also has a multi-service vocational rehabilitation institute that serves people with physical, cognitive, emotional and sensory disabilities. Does work evaluations, job development and placement and follow-up services.

**AUTISM SOCIETY OF MINNESOTA:**

(651) 647-1083

2380 Wycliff St., St. Paul, MN 55114

[www.ausm.org](http://www.ausm.org)

An organization of families and professionals dedicated to supporting people with autism spectrum disorders. It provides information, referral, advocacy, behavioral

consultation, workshops, support groups and camps. Also publishes a Resource Directory.

**AUTISM SOCIETY OF WISCONSIN:**

(888) 428-8476

103 W. College Avenue, Suite 601, Appleton, WI 54911

[www.asw4autism.org](http://www.asw4autism.org)

Provides information on autism; has local chapters in Wisconsin.

**BUREAU FOR THE DEAF & HARD OF HEARING:**

(715) 836-2107 Voice (715) 836-3085 TTY

610 Gibson St., Suite 1, Eau Claire, WI 54701

[www.dhfs.state.wi.us/sensory](http://www.dhfs.state.wi.us/sensory)

The Bureau provides information about available services, technology, legal issues; support and training; referrals to resources; funds based on income eligibility for telecommunication devices; and sign language interpreter evaluation.

**BRAIN INJURY ASSOCIATION OF WI:**

(800) 882-9282 – Family Helpline in WI

3505 N. 124 St., Brookfield, WI 53005

**CHADD:**

(715) 425-0089

National Call Center: (800) 233-4050

Lower St. Croix Valley Chapter, River Falls, WI 54022

[www.chadd.org](http://www.chadd.org)

An organization for parents of children with Attention Deficit/Hyperactivity Disorder. Information, advocacy, support, and links to related sites.

**CHILDREN'S CRANIOFACIAL ASSOCIATION:**

1-800-535-3643

Travel costs associated with surgery for children and adults.

**CHIPPEWA VALLEY AUTISM SOCIETY:**

(715) 723-0037

221 W. Vine St., Chippewa Falls, WI 54729

Information and support for individuals with autism and their families.

**CLEFT PALATE FOUNDATION OF AMERICA:**

1-800-24CLEFT

24 hour information hotline

**DOWN SYNDROME ASSOCIATION OF WISCONSIN:**

(414) 355-1404

P.O. Box 240586, Milwaukee, WI 63224-9018

[www.dsaw.org](http://www.dsaw.org)

DSAW has a newsletter, a new parent information packet, a parent matching program, special events and a website with many other links to sites containing information on Down Syndrome.

**EASTER SEALS WISCONSIN, INC.:**

(800) 277-8333

101 Nob Hill Rd., Suite 301, Madison, WI 53713

Provides assistance to maximize the independence of people with disabilities. Services include information and referral, Easter Seals Respite Camp, and Resource Center for Farmers with disabilities.

**EPILEPSY FOUNDATION OF WESTERN WISCONSIN:**

(715) 834-4455

1812 Brackett Ave, Suite 5, Eau Claire, WI 54701

Provides information, education and advocacy for people with epilepsy and their families in a seven county area through workshops and publications.

**HEARING AIDS:**

The following organizations may provide funding or support for hearing aids.

HEAR NOW: (800) 648-HEAR

WISCONSIN LION'S FOUNDATION: (877) 463-6953

MIRACLE EAR CHILDREN'S FOUNDATION: (800) 234-5422 (see below)

STARKEY HEARING FOUNDATION: (800) 328-8602

WISCONSIN KNIGHTS TEMPLAR: (800) 242-2307

**HEAR NOW:**

1-800-648-HEAR

Hearing aids and cochlear implants.

**LIBRARY FOR THE BLIND & PHYSICALLY HANDICAPPED:**

(800) 242-8822

Milwaukee Public Library System

813 West Wells St., Milwaukee, WI 53233-1436

Individuals who are blind, physically handicapped and unable to hold a book, or those who are not able to read due to cognitive challenges, are eligible for this free service which provides books on tape. A special tape recorder is furnished free of charge, catalogs of books available are sent bi-monthly, and tapes are mailed out. Return postage is free.

**MAGIC FOUNDATION FOR CHILDREN'S GROWTH:**

1-800-3MAGIC3

Growth disorders

**MARCH OF DIMES:**

(800) 747-3463

4904 Triangle St., McFarland, WI 53558

<http://www.marchofdimes.com/wisconsin/>

Funds advocacy, research, birth defect information and education.

**MIRACLE EAR CHILDREN'S FOUNDATION:**

(715) 688-2148

Branch Office: 990 Hillcrest St., Suite 109, Baldwin, WI 54002

Free hearing aids for selected children 16 and younger.

**NATIONAL ASSOCIATION FOR PARENTS OF THE VISUALLY IMPAIRED (NAPVI):**

(800) 562-6265

<http://www.spedex.com/napvi/>

A national, non-profit organization of, by and for, parents of children who have visual impairments. Provides support, information and advocacy through workshops and publications.

**NATIONAL DOWN SYNDROME CONGRESS:**

(800) 232-NDSC

<http://www.ndscenter.org/>

A clearinghouse for information on Down Syndrome. Provides brochures and a new parent packet, lists resources for each state, has a resource person for parents to talk to, and has a newsletter and a yearly national conference.

**NATIONAL DOWN SYNDROME SOCIETY:**

(800) 221-4602

666 Broadway, New York, NY 10012

[www.ndss.org](http://www.ndss.org)

NDSS has an information and referral center, a comprehensive web site, conferences on health care, education and other aspects of Down Syndrome, publishes a broad spectrum of books, brochures, magazines and videos including scientific publications for professionals, awards grants to support Down Syndrome research, provides legislative advocacy, and conducts advocacy training for parents, professionals and persons with Down Syndrome.

**PUBLIC SERVICE COMMISSION:**

(800) 225-7729

P.O. Box 7854, Madison, WI 53707-7729

Statewide program which allows Wisconsin residents in need of special telephone equipment to receive financial assistance to purchase the equipment.

**SPINA BIFIDA ASSOCIATION OF NORTHERN WISCONSIN:**

(715) 743-4132

W4941 Hwy 10, Neillsville, WI 54456

Dixie Schroeder, contact person

This is a group of parents who have children with Spina Bifida, and who meet in various towns in northern Wisconsin every 2-4 months. Meetings are informal and offer support, information and recreation. The group publishes a newsletter and has an equipment loan.

**UNITED CEREBRAL PALSY:**

(715) 832-1782

UCP offers advocacy, counseling for families & individuals, public education, the respite program, recreation, a lending center for families for wheelchairs, walkers and other therapeutic equipment, and the TECH TOTS collection of switches, computers, and software for young children, and information and referral.

**VOLUNTEER BRAILLISTS & TAPISTS, INC.:**

(608) 233-0222

517 N. Segoe Rd., #200, Madison, WI 53705

[www.vbti.org](http://www.vbti.org)

Provides books in Braille or on tape to buy at less than cost, or to borrow from the lending library; also includes a children's library.

**WISCONSIN COUNCIL FOR THE BLIND:**

1-800-783-5213

Rehabilitation information, canes, assistive devices, and advocacy.

**WISCONSIN FAMILY TIES:**

(800) 422-7145

<http://www.wifamilyties.org/>

Provides information and assistance for families whose children have mental, emotional and behavioral disorders.

**WISTECH:**

(800) 642-STEP

<http://dhfs.wisconsin.gov/disabilities/wistech/>

Information about adaptive aids and technology.

## **MEDICAL SUPPLIERS**

*Note: Call these companies directly to inquire about products and services as this information may change.*

### **APRIA HEALTH CARE:**

(800) 289-8700 or (715) 834-7517 – Eau Claire  
Durable Medical Equipment

### **COMPLETE MOBILITY SYSTEMS:**

(800) 788-7479 or (651) 635-0655 – Roseville, Minnesota  
Van conversions and lifts

### **HANDICAPPED DRIVING SYSTEMS INC.:**

(800) 826-6176 or (612) 884-8884 – Bloomington, Minnesota  
Van conversions and lifts

### **HOME HEALTH RESOURCES:**

(715) 268-9164 – Amery, Wisconsin  
Beds, wheelchairs, walkers, wound care, compound prescriptions, etc.

### **REHABILITATION DESIGNS:**

(888) 382-4366 or (651) 690-3334 – St. Paul, Minnesota  
Wheelchairs and custom seating

### **RELIANT REHAB:**

(715) 552-3711 – Eau Claire, WI 54701  
Durable medical equipment including wheelchairs and supplies

### **SOMERSET MOBILITY:**

(715) 247-2233 – Somerset, WI 54025  
Vehicle modification

### **TAMARACK HABILITATION TECHNOLOGIES, INC.:**

(651) 644-9950 – St. Paul, Minnesota  
Wheelchair seating

### **WALGREEN'S HEALTH INITIATIVES:**

(800) 715-5581 – Eau Claire, WI 54701  
Durable medical equipment & supplies, incontinent supplies & briefs, van conversions and lifts.

## **THERAPY SERVICES**

*Note: Some of these agencies serve western Wisconsin, some provide in-home therapy, and some have center-based services. Please call the agencies to learn what areas each serves and what services they are able to provide.*

### **CHILDREN'S THERAPY CENTER:**

(715) 268-6900

Nan Reinhardt, OTR – 505 Keller Ave. S., Amery, WI 54001

Occupational, physical and speech therapy services.

### **COURAGE ST CROIX:**

(651) 439-8283

1460 Curve Crest Blvd, Stillwater, MN 55082

Physical, occupational and speech therapy and aquatics.

### **FAMILY ACHIEVEMENT CENTER:**

(651) 738-9888 – Woodbury, MN 55125

[www.familyachievement.com](http://www.familyachievement.com)

Physical, occupational, speech/language and hydrotherapy. Aquatic and fitness programs.

### **HAVE-A-HEART FARM:**

(715) 425-7754

W10356 HWY 29, River Falls, WI 54022

[www.haveaheartinc.org](http://www.haveaheartinc.org)

Speech/language therapy.

### **SPECIAL CHILDREN CENTER:**

(715) 386-6660

2705 Enloe Street, Hudson, WI 54016

Physical, Occupational, and Speech Therapy and Aquatics

### **UNIVERSITY OF WISCONSIN EAU CLAIRE COMMUNICATION DISORDERS CLINIC:**

(715) 836-4185

The Clinic provides speech therapy as well as evaluations for Augmentative Communication devices.

### **UNIVERSITY OF WISCONSIN RIVER FALLS SPEECH & HEARING CLINIC:**

(715) 425-3801

This clinic offers speech therapy and evaluations for Augmentative Communication devices. Hearing evaluations.

## **HOME HEALTH AGENCIES**

*Note: Some of these agencies provide Medical Assistance Personal Care, some provide skilled nursing care, some operate group homes or provide respite care, and some provide all or a combination of these. Most agencies are very short on staff and may not take new clients. Please call agencies to determine the services they provide and availability of staff.*

### **AURORA COMMUNITY SERVICES:**

(715) 246-2143

### **GENTIVA:**

(800) 688-8427

### **HAVE-A-HEART FARM:**

(715) 425-7754

[www.haveaheartinc.org](http://www.haveaheartinc.org)

Medical Assistance Personal Care Services

### **HIAWATHA HOME CARE:**

(800) 837-8898

### **INDIANHEAD HOME SERVICES:**

(715) 246-7213

### **REM:**

(715) 426-1360

### **SPRING VALLEY HOME HEALTH:**

(715) 778-5045

### **UNIVERSAL PEDIATRICS:**

(800) 876-2285

## **EMPLOYMENT / VOCATIONAL SERVICES**

### **AURORA COMMUNITY SERVICES:**

(715) 235-1839

Menomonie, WI 54751

Terri Bollinger, Contact Person

Aurora offers vocational assessment, job development and a day program for youth & adults with developmental disabilities.

### **DIVISION OF VOCATIONAL REHABILITATION (DVR):**

Eau Claire District Office – (800) 622-1771

St. Croix County Counselors:

Alan Gilbertson – Eastern part – (715) 246-6344

Lana Mrdutt – Western part – (715) 246-0903

This federal/state program assists people with disabilities to obtain and maintain employment. Some of the services provided or funded may include evaluations, skills development, training and education, consultation in job-site modification, technology services, and job placement assistance. DVR becomes involved with students with special needs in their last year of school to help develop a plan for post-secondary education/employment.

### **ST. CROIX INDUSTRIES:**

(715) 246-8299

1445 N. Fourth St., New Richmond, WI 54017

This is a county program for clients with developmental disabilities that offers vocational evaluation, job development and support, and a sheltered workshop. St. Croix Industries also has a day program for clients unable to work.

## **HOSPITALS / CLINICS**

### **CHILDREN’S HEALTHCARE OF ST. PAUL:**

(651) 220-6000

345 North Smith Avenue, St. Paul, MN 55102

Offers a full range of medical services and health care specialists and clinics in many areas.

Children’s On-Call Pediatric Health Information line: (800) 869-1320

Free telephone information service staffed by pediatric nurses 7a.m. – 10p.m. daily.

### **FAIRVIEW UNIVERSITY MEDICAL CENTER:**

(612) 626-6777 – Pediatrics Specialty Clinic Appointments

4<sup>th</sup> Floor, Phillips-Wangensteen Building, University Campus, Minneapolis, MN

Offers a full range of medical services and health care – specialists and clinics in many areas. Affiliated with University of Minnesota Medical School.

[www.fairview.org](http://www.fairview.org)

**CENTER FOR AUTISM SPECTRUM DISORDERS:**

(612) 625-3617

Box 486, 420 Delaware St. SE, Minneapolis, MN 55455

Mayo Memorial Building, University of Minnesota

Assessment services.

**FRASER CHILD & FAMILY CENTER:**

(612) 331-9413

2400 W. 64<sup>th</sup> St., Minneapolis, MN 55423

[lorid@fraser.org](mailto:lorid@fraser.org)

Non-profit organization serving children, adults and families with special needs in the Twin Cities area. Mission is to help individuals maximize their abilities and reach their full potential. Child & Family Center offers evaluations and day treatment for children with autism, child and family mental health and neuropsychiatry services.

**GILLETTE CHILDREN'S HOSPITAL:**

(651) 291-2848

200 East University Avenue, St. Paul, MN 55101

Provides medical and rehabilitative services to children and adolescents with disabilities.

**LUTHER MIDELFORT:**

(888) 838-4777 or (715) 838-5222

1221 Whipple St., P.O. Box 4105, Eau Claire, WI 54702-4105

[www.luthermidelfort.org](http://www.luthermidelfort.org)

This hospital and clinic is part of Mayo Health System. Offers a full range of medical services and specialists.

**MARSHFIELD CLINIC:**

St. Joseph's Hospital, 611 St. Joseph Avenue, Marshfield, WI 54449

**Eau Claire Center:** 2116 Craig Rd., Eau Claire, WI 54701, (800) 924-8515

**Oakwood Center:** 3501 Golf Rd., Eau Claire, WI (715) 858-4200

**Riverview Center:** 1000 Starr Ave, Eau Claire, WI (715) 858-4300

**Chippewa Center:** 2655 County Rd. I, Chippewa Falls, WI 54729, (800) 782-8581

Marshfield clinics offer a full range of medical care and specialists.

**MAYO CLINIC:**

(507) 281-8104

200 First St. SW, Rochester, MN 55901

Full range of medical services and clinics. Ranked #1 in the nation in many specialties.

**MINNEAPOLIS CHILDREN'S HEALTH CARE:**

(612) 863-6100

2525 Chicago Ave South, Minneapolis, MN 55404

Full range of medical services, hospital care and specialty clinics for children.

**NORTHERN WISCONSIN CENTER FOR THE DEVELOPMENTALLY DISABLED:**

(715) 723-5542

2820 East Park Avenue, Chippewa Falls, WI 54729

Outreach services include independent evaluations, consultations and training, specializing in medical, behavioral and developmental concerns. The team consists of psychologists, a registered nurse, and social workers. Northern Center also has a dental services program. This may have a waiting list, however.

**SACRED HEART HOSPITAL:**

(715) 839-4121

900 West Clairemont Ave., Eau Claire, WI 54701

Offers a full range of medical care and specialists.

**SHRINERS HOSPITAL CHICAGO:**

1-888-385-0161

Provides medical and surgical services for children with bone, muscle and joint problems as well as children with craniofacial, facial, and ear deformities including orthodontia (birth to 18).

**SHRINERS HOSPITAL TWIN CITIES:**

(888) 293-2832 or (612) 596-6100

2025 E. River Parkway, Minneapolis, MN 55414

[www.shriners.com](http://www.shriners.com)

Orthopedic, medical and rehabilitative care to children with orthopedic needs who are under the age of 18, provided at no cost. Shriners Hospitals are a philanthropic effort of the Shrine.

**UNIVERSITY OF WISCONSIN HOSPITAL & CLINICS – MADISON:**

(608) 263-6400

600 Highland Ave, Madison, WI 53792

Full range of medical and specialty services. Highly ranked nationally in many specialties. Also offers a branch clinic in Eau Claire: UW Eau Claire Family Medicine Clinic, 807 S. Farwell St., Eau Claire, WI 54701; (715) 839-5175

## MISCELLANEOUS

*Note: Because benefits for people with disabilities have asset and income limits, writing your will and planning your estate should be done with the assistance of professionals who are experts in laws pertaining to people with disabilities in order to safeguard your child's future.*

### **CHILD CARE:**

(715) 273-6788

Pierce County Job Center – financial assistance for families who qualify to assist with paying child care costs.

### **ESTATE PLANNING FOR FAMILIES WITH A PERSON WITH DISABILITIES:**

(414) 276-0731

111 East Wisconsin Ave, Suite 1500, Milwaukee, WI 53202

Attorney John Stocking

Will work with families via telephone and mail.

### **FOOD PANTRIES:**

River Falls Food Pantry – (715) 425-8294

Ezekiel Lutheran Church, 202 South Second Street

Our Savior's Lutheran Church – (715) 273-4570

N6450 530<sup>th</sup>; Beldenville

Spring Valley Area Food Pantry – (715) 778-5935

St. John's Lutheran Church

Prescott Area Food Shelf – (715) 262-4143

720 St. Croix Street

Pierce County Food Pantry – (715) 273-6767

Pierce County Co. Office Building, 412 W. Kinne Street; Ellsworth

### **HEAD START & EARLY HEAD START:**

(715) 273-3778

254 S. Chestnut St. Box 178, Ellsworth, WI 54011

A federally funded preschool program for children (birth to 5) and parents.

Eligibility based on family income or identification of specific need. Program options include home visits, support services & parent training and center based services for children.

### **HOUSING ASSISTANCE:**

**ENERGY ASSISTANCE & WEATHERIZATION**

Pierce County Economic Support – 273-6788  
West CAP – 800-606-9227

#### **LOW INCOME HOUSING**

Hi Point Meadows (Ellsworth) – 608-782-4488  
Landmark – 800-924-3256  
River Falls Housing Authority – 425-7640  
River Falls Terrace – 425-0251  
Univ. Village Apts. (River Falls) – 425-6302  
WI Housing & Economic Auth. – 800-334-6873  
Farmers Home Administration – 684-3214  
Impact 7 (Almena) – 357-3334

#### **JUDICARE:**

(800) 472-1638  
Low cost or free legal services.

#### **LIFE PLANNING FOR PERSONS WITH DISABILITIES:**

(800) 487-5310 or (952) 249-9193  
1609 W. Wayzata Blvd., Long Lake, MN 55356-9300  
Daryl Stenberg  
Provides comprehensive life & estate planning for people with disabilities and their families. Experienced in Minnesota and Wisconsin.

#### **MIDWEST EXPRESS AIRLINES:**

(414) 570-3642  
6744 South Howell Ave, HQ23, Oak Creek, WI 53154-1402  
Provides medical and emergency air transportation. Frequent flyer miles are donated by the public for this service. Medical and financial criteria must be met for eligibility.

#### **NEW RICHMOND TRANSPORT:**

(715) 246-2933  
Wheelchair accessible transportation company. Accepts Medical Assistance for medical / therapy appointments that are billed to Medical Assistance.

#### **NORTHWEST REGIONAL GENETICS:**

(715) 834-7204  
513 S. Barstow St., Eau Claire, WI 54701  
Provides genetic evaluation and counseling as well as information related to genetically determined disorders.

#### **TURNING POINT:**

(715) 425-6751 or (800) 345-5104 – River Falls, WI  
 (715) 246-9216 or (888) 321-9216 – New Richmond, WI  
 Services for victims of domestic violence.

**W-2 DISABILITIES HOTLINE:**

1-888-400-8455

Information about food stamps and other assistance programs for W-2 eligible families caring for a household member/s with a disability.

**ANIMAL ASSISTED PROGRAMS**

*Note: Therapeutic riding programs and assistance dog programs rely on donations and volunteers to operate. If you are able and interested in volunteering, contact any of the resources listed below.*

**EQUINE**

**COURAGE RIDERS:**

(651) 439-8283 or (651) 351-2315

Therapeutic horseback riding and hippotherapy program through Courage St. Croix. This program is for children ages 4 – 18 with physical disabilities and /or sensory integration dysfunction. Six-week sessions run from May through September at Washington County Fairgrounds. Cost is \$120 / 6 week session. Certified by NARHA (North American Riding for the Handicapped Association).

**DOUBLE K ACRES THERAPEUTIC RIDING PROGRAM:**

(715) 425-2025

NARHA certified program for people with any disability of any age. Has an indoor arena. Six-week sessions run throughout the year on Tuesday evenings and Saturday mornings. Cost is \$75 / 6 week session. Located between Hudson and River Falls, WI.

**CANINE**

**CANINE COMPANIONS FOR INDEPENDENCE (CCI):**

(800) 572-BARK (2275)

P.O. Box 446, Santa Rosa, CA 95402-0446

[www.caninecompanions.com](http://www.caninecompanions.com)

CCI is a national, non-profit organization with regional training centers across the U.S. It trains and places assistance dogs with people with a wide range of disabilities, including physical and developmental disabilities and hearing impairments. Dogs and training are furnished at virtually no cost to individuals who qualify.

**HEARING & SERVICE DOGS OF MINNESOTA:**

(612) 729-5986 V or (612) 729-5914 TDD

Hearing and Service Dogs of Minnesota

2537 25<sup>th</sup> Ave, Minneapolis, MN 55406

Email: [hsdm@bitstream.net](mailto:hsdm@bitstream.net)

These dogs are trained to alert a hearing impaired person to sounds such as the doorbell or smoke detector or a crying baby, and then lead the person to the source of the sound. Service dogs are trained to work with people with physical impairments and pick up or carry objects, pull wheelchairs and many other tasks.

**HELPING PAWS OF MINNESOTA:**

(952) 988-9359

P.O. Box 634, Hopkins, MN 55343-0634

[www.helpingpaws.org](http://www.helpingpaws.org)

A non-profit organization whose mission is to further the independence of individuals with physical disabilities through the use of a service dog. Dogs are trained to pick up objects, open and close doors, get the telephone, assist a person in getting up from a chair on the floor, etc.

**LEADER DOGS FOR THE BLIND:**

(888) 777-5332

P.O. Box 5000, Rochester, MI 48308

[www.leaderdog.org](http://www.leaderdog.org)

Funded and supported by Lions Clubs and other organizations. Leader Dogs provides guide dogs to people who are legally blind.

**WAGS FOR INDEPENDENCE:**

(608) 241-9247

P.O. Box 7203, Madison, WI 53707

[www.wags.net](http://www.wags.net)

Provides service, social and specialty dogs for persons with mobility impairments.